



DRPG's Big Build Charity Challenge – Terms and Conditions

1. Purpose of the Prosthetic Hand Kits

These kits are provided for the purpose of assembling prosthetic hands that will be distributed to individuals in need through our partnered charity, the LN4 Hand Project. The hands are designed as a tool to support individuals who do not have access to more complex or sophisticated prosthetic devices.

2. Assembly and Use of Prosthetic Hands

Customers are responsible for assembling the prosthetic hands in strict accordance with the instructions provided in the kit. Once assembled, the prosthetic hands will be sent to the LN4 Hand Project, which will perform a quality check to ensure the hand is suitable for use by a recipient. We at DRPG and you, the team building the prosthetic hands, are not liable for any injury, damage, or harm caused by improper assembly, misuse, or incorrect installation of the components. The LN4 Hand Project assumes responsibility for ensuring that the prosthetic hands are safe and functional before distribution to recipients.

3. Product Purpose and Limitations

The prosthetic hands provided in these kits are intended to offer support to individuals who lack access to more sophisticated or advanced prosthetic devices. They are not a replacement for medically prescribed or highly specialised prosthetics, but rather a tool designed to provide functional assistance in regions where access to more complex solutions is limited. The prosthetic hands are subject to a quality check by the LN4 Hand Project before being distributed.

4. Donation and Charity Involvement

Once the prosthetic hand is assembled, it must be returned to Light Bulb Teams who will pass to LN4 Hand Project. The LN4 Hand Project will perform the final quality check, and assume all responsibility for the distribution and use by recipients. Our responsibility ends once the prosthetic hand is handed over to Light Bulb Teams and subsequently the LN4 Hand Project. We as DRPG and you as the builder /



participant are not responsible for any issues, injuries, or defects arising from the use of the prosthetic hands after they have been delivered to the charity.

5. Refunds and Returns

Customers have the right to return unopened kits within 14 days of receipt under UK consumer law. If the kit has been opened, returns are only allowed in cases where the product is found to be defective. Once a kit has been either opened and assembled, it cannot be returned, as it is no longer suitable for reuse or resale. In the event of defects, customers are entitled to a replacement or refund.

6. Data Protection and Privacy

We respect your privacy and comply with the General Data Protection Regulation (GDPR). Any personal information collected during your purchase will be used solely for processing your order and shipping the kits. If necessary for the donation process, your personal details may be shared with Light Bulb Teams and the LN4 Hand Project for the purpose of facilitating and distributing the prosthetic hands. You retain the right to withdraw consent for such data sharing at any time. For more details, please see our Privacy Policy

7. Liability

We accept no liability for any loss or injury resulting from the improper use or assembly of the kits or prosthetic hands. These kits are provided "as is," and we disclaim all warranties, whether express or implied, regarding the functionality, durability, or fitness for purpose of the prosthetic hands, except where prohibited by law. Once the prosthetic hands are passed to Light Bulb Teams and the LN4 Hand Project, we are not responsible for any outcomes relating to their use by recipients. In the event that a defect in the kit results in injury, please contact us to arrange for a replacement or refund.

8. Intellectual Property

All materials, designs, and instructions included in the kit are protected by copyright and other intellectual property laws. They are provided for the sole purpose of assembling the prosthetic hands for charitable use. Any reproduction, modification, or sharing of the materials without our prior written consent is strictly prohibited and may result in legal action.



9. Governing Law

These terms and conditions are governed by the laws of England and Wales. Any disputes arising from the purchase or use of these kits, regardless of where they are used, will be resolved under the jurisdiction of the courts of England and Wales.